

## Private Clients – Fee Schedule – Heavy Vehicle Assessment

Driving Well Occupational Therapy offers a complete service package in conjunction with Brisbane Truck School in Hemmant, for clients requiring a heavy vehicle or forklift assessment.

Private driving assessment service package fee:

- **Must pass an unrestricted C class OT driving assessment first (cost of \$1470; concession available)**
- **\$1100.00 OT fees + truck school fee (dependent on vehicle class); concession available**

Service includes:	Benefits to you:
<ul style="list-style-type: none"> <li>✓ Road rules refresher pack and access to information and videos to prepare for assessment</li> <li>✓ Driving instructor assessment fee and vehicle hire cost</li> <li>✓ OT travel to Brisbane Truck School, Wynnum North</li> <li>✓ <b>Where practical – “familiarisation” drive in assessment vehicle</b></li> <li>✓ 2 hour session for a practical on-road truck assessment</li> <li>✓ Full report to GP/specialist within one to two weeks of the assessment</li> <li>✓ Case management of driving lessons (driving lesson fees not included)</li> </ul>	<ul style="list-style-type: none"> <li>✓ Understand what to expect and feel prepared for the assessment</li> <li>✓ Quality assessment and report</li> <li>✓ Understanding and time to work through the whole process (<b>2 hour session with vehicle and instructor</b>)</li> <li>✓ Support through the medical licencing process with QLD Transport</li> <li>✓ Reassurance if you are safe to drive</li> </ul>

### Lessons and Re-assessment:

Some clients may require a series of driving lessons and/or OT driving re-assessment. These will only be recommended where needed. These come at an additional cost, outlined as follows:

Lessons: will depend on your vehicle class – **variable around \$165 - \$200/lesson; truck school to quote.**

Re-assessment: **\$1100 + truck school fee:** including travel and re-assessment report to GP

This will typically be required for clients following stroke, brain injury, and cognitive impairment.

### HOW TO PAY:

Direct debit – Account name: Accessing Home and Community; BSB: 034 093 | Account number: 778414

Credit card – Phone Chloe (Practice Manage) on 0407 671 621 to pay over the phone

Paperwork and payment **MUST** be received 7 DAYS prior to the assessment, or the assessment will be cancelled.

Non-refundable deposit of \$50 is required to confirm your booking.

For ongoing services, any late payment or failure to pay will result in late fees and referred to Local Recoveries Group for debt collection.

Fee schedule is current at July 2024 (effective 01/08/2024) and is subject to review/change.

### **Cancellation Policy – self funded clients**

Notice of cancellation of appointment is payable for cancellation less than two clear business days prior to appointment. A cancellation fee on 100% of the face-to-face appointment fee applies if this notice is not provided.

We understand that driving and vehicle modifications assessments are a complex service requiring significant preparation from both you and Driving Well OT. We value the time and effort you've invested in this process and want to ensure that everything goes smoothly.

### **Steps Taken for Your Appointment:**

- Coordinating schedules among you, your family, the occupational therapist, the driving instructor, and possibly a vehicle modifier to find the perfect appointment slot, including matching the right professionals in your area.
- Visiting your GP to obtain the GP referral form and QLD Transport Medical Certificate
- Processing your QLD Transport Medical Certificate at QLD Transport.
- Sending all necessary documents to Driving Well.
- Paying your non-refundable \$50 deposit.

We appreciate your dedication and the time spent preparing for your appointment.

### **Appointment Commitment:**

As you know, each driving assessment takes approximately 3 hours. If you are unable to keep your appointment, it is extremely difficult to fill that slot with another client on short notice. Therefore, we need ample notice to reschedule driving assessments effectively.

### **Important Requirements:**

- All paperwork must be received at least **seven days prior to your appointment**. Failure to do so will result in the postponement of your appointment.
- We require at least **seven days' notice for any cancellations**.
- Cancellations prior to seven days' notice will be refunded (less the \$50 deposit).
- Please understand that we need to assure commitment to your appointment. Cancellations made between **three and five business days** without a valid reason (such as hospitalization of yourself or an immediate family member) may result in Driving Well being unable to continue working with you.

Thank you for your understanding and cooperation. Help us help you by adhering to these guidelines, allowing us to provide you with the best service possible.

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